

**Port Health & Public Protection Enforcement Activity  
Period 1 (April – July) 2013-14**

<b>Food Safety</b>	<b>2013-14 Target (where applicable)</b>	<b>Period 1 Total</b>
Programmed inspections	<b>Food Hygiene: 860</b>  <b>Food Standards: 191</b>	<u>Food Hygiene:</u> 297  <u>Food Standards:</u> 75
Hygiene Emergency Closures	<b>N/A</b>	0
Voluntary closures	<b>N/A</b>	1
Complaints & service requests received	<b>N/A</b>	97
Notices served	<b>N/A</b>	14
Prosecutions	<b>N/A</b>	0

**Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City of London**

<b>Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City of London (August 2013)</b>		
<b>Hygiene Rating</b>	<b>Number of Food Businesses</b>	
	<b>March 2013</b>	<b>August 2013</b>
<b>5</b>	925 (58%)	908 (56%)
<b>4</b>	345 (22%)	378 (23%)
<b>3</b>	171 (11%)	168 (10%)
<b>2</b>	69 (4%)	83 (5%)
<b>1</b>	61 (4%)	67 (4%)
<b>0</b>	12 (1%)	25 (2%)
<b>Total no. food businesses in the City which are included in the FHRS</b>	<b>1583</b>	<b>1629</b>

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**'0' Rated Food Premises in the City (August 2013):**

**Anokha**, 4 Burgon Street, London, EC4V 5DR  
**Apt Bar**, Aldermay House, 15 Queen Street, London, EC4N 1TX  
**Caffé Concerto**, 15 Upper Cheapside Passage, London, EC2V 6AG  
**Casella**, Retail Unit 8, Salisbury Court, London, EC4Y 8AA  
**Coach and Horses Public House**, Whitefriars Street, London, EC4Y 8BH  
**Domino's Pizza**, 29 Queen Street, London, EC4R 1BR  
**Gerry's Café**, Retail Unit 39, Ludgate Hill, London, EC4M 7JN  
**Gilt London**, 14 New London Street, London, EC3R 7NA  
**Guildhall Members Club**, 5 Aldermanbury, London, EC2V 7HH  
**Jamie's Wine Bar and Restaurant**, 36 Tudor Street, London, EC4Y 0BH  
**Kurumaya**, 76 Watling Street, London, EC4M 9BJ  
**La Bourse**, Unit 2&3, 60 Threadneedle Street, London, EC2R 8HP  
**Mother Mash**, Retail Unit 1, Bankside House, 107-112 Leadenhall Street, London, EC3A 4AF  
**Punch Tavern**, 99 Fleet Street, London, EC4Y 1DE  
**Radford News**, Ground Floor, Retail Unit 61, Fleet Street, London, EC4Y 1JU  
**Rubin Caterers, Kossoffs**, 91 Middlesex Street, London, E1 7DA  
**Taberna Etrusca**, 9 Bow Churchyard, London, EC4M 9DQ  
**Taylor Street Baristas Ltd**, 125 Old Broad Street, London, EC2N 1AR  
**The Cuban, Retail Unit 2b**, 1 Ropemaker Street, London, EC2Y 9AW  
**The Duke and Duchess**, 2-3 Creed Lane, London, EC4V 5BR  
**The Gable**, 25 Moorgate, London, EC2R 6AR  
**The India Restaurant**, Retail Unit 21, College Hill, London, EC4R 2RP  
**The Japanese Kitchen**, 9 Ludgate Broadway, London, EC4V 6DU  
**The Mercer Kitchen**, Retail Unit 3, St Andrew's Hill, London, EC4V 5BY  
**Tsuru**, Retail Unit, Aldermay House, 15 Queen Street, London, EC4N 1TX

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**Period 1 – Food Safety Team Highlights**

- Eleven low compliance Take Away food businesses have been successfully coached with funding from the Food Standards Agency. The one-to-one food safety coaching sessions included a series of practical videos and a hand washing and cleaning demonstration as well as focusing on the businesses' food safety management systems.
- At the end of April, Gilt London, 14 New London Street, voluntarily closed for 3 days due to an imminent risk of injury to health. This was following the discovery of a rat infestation in the bar and kitchen during a routine food hygiene inspection. Officers spent considerable time revisiting and advising the business and their pest control company to ensure that the health risk conditions had been removed prior to reopening.
- The team is in the final stages of agreeing a food safety Primary Authority partnership with Virgin Active and is in the early stages of establishing a partnership with Harbour & Jones (contract catering and hospitality).
- The team continues to carry out microbiological sampling as part of London Food Coordinating Group and Public Health England projects. Recently these have included sampling meat pies, soda guns, commercial dishwashers and smoothies.

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<b>Health &amp; Safety</b>	<b>2012-13 Annual Total</b>	<b>2013-14 Target (where applicable)</b>	<b>Period 1 Total</b>
Programmed Cooling Tower inspections	68	<b>80</b>	32
Other H&S Inspections	7 High Risk 25 MST*	<b>High Risk 15 MST *</b>	5
H&S Project visits	25 Asbestos	<b>10 seasonal overstocking with London Fire Brigade</b>	0
Accident notifications	286	<b>N/A</b>	88
Complaints & service requests received	241	<b>N/A</b>	74
Notices	3	<b>N/A</b>	1
Prosecutions	1	<b>N/A</b>	0

\*MST – Massage and Special Treatment

### **Period 1 – Health & Safety Team Highlights**

***In contribution to the promotion of the London Healthy Workplaces Charter:***

- The team has been joined by a City Business Trainee for 8 weeks to assist in promoting the Charter to City businesses and engaging with assisting businesses to apply for the award. In her short time with us, several meetings have been scheduled, the webpage redesigned and an article written for a City publication.

***In contribution to the Health and Safety Information Campaign:***

- [@SafeSquareMile](#) has been signposting Twitter users to health and safety advice and resources relevant to the Square Mile. With a growing following of currently 331 followers our social media presence is growing.
- The team has created and published a useful video, with 581 views, on safe working at height when using fall arrest equipment. You can view the video on the City's YouTube channel at:  
<http://www.youtube.com/watch?v=tPIApRuYqRc>

**Port Health & Public Protection Enforcement Activity  
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<b>Trading Standards</b>	<b>2013-14 Target (where applicable)</b>	<b>Period 1 Total</b>
Inspections and visits	<b>N/A</b>	7
Complaints & service requests received	<b>N/A</b>	836
Home Authority referrals	<b>N/A</b>	60
Consumer credit investigations	<b>N/A</b>	65
Consumer safety notifications	<b>N/A</b>	2
Acting as a responsible authority for Licensing Applications	<b>N/A</b>	50
Prosecutions	<b>N/A</b>	0

**Period 1 – Trading Standards Highlights**

- The team has been working on the serious frauds relating to commodity scams and has been successful in obtaining support from the NTSB (National Trading Standards Board)/Scambusters.
- Scambusters have also provided a person to visit all mail forwarding businesses in The City and Inner London to advise them of the ways they can avoid facilitating fraud.
- The team has commenced the project looking at short measure beer and compliance with age restricted alcohol rules; the results will be published during the ACPO (Association of Chief Police Officers) alcohol harm reduction week in September. So far very few age challenges have been made to the young people assisting us and there has been a surprisingly high incidence of short measure. All breaches are being dealt with by advice at present, and follow up visits will be made.

**Port Health & Public Protection Enforcement Activity  
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<b>Pollution</b>	<b>2013-14 Target (where applicable)</b>	<b>Period 1 Total</b>	<b>% Noise Complaints Resolved</b>	<b>Notices Served</b>	<b>Prosecutions</b>
Complaint investigations, noise	<b>N/A</b>	380	95%	4	0
Complaint investigations, other	<b>N/A</b>	69	N/A	0	0
Licensing, Planning and Construction Works applications assessed	<b>N/A</b>	401	N/A	6	N/A
No. of variations (to construction working hours) notices issued	<b>N/A</b>	234	N/A	N/A	N/A

**Period 1 – Pollution Team Highlights**

- The 7th edition of Code of Practice for Deconstruction and Construction has been approved by PH&ES Committee including a more detailed section on liaison and consultation. It is now being used for the London Wall Place (ex St. Alphage House) development due to start demolition in September 2013.
- The City has been awarded £280,000 over 3 years from the Mayor's Air Quality Fund for a range of projects in a pilot Air Quality Focus Area in the south east of the City. In addition, funding was awarded for joint projects with other London Boroughs to work with Bart's Health Trust, Business Improvement Districts, and for a London wide air quality publicity campaign.
- Consultation on a possible Late Night Levy is underway and will complete on 6 September.
- The City's Code of (Good) Practice for licensed premises was launched and the associated 'traffic light' risk assessment scheme is now in operation to highlight problem premises and to work with them to address the issues raised.

**Port Health & Public Protection Enforcement Activity  
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<b>Animal Health &amp; Welfare</b>	<b>2013-14 Target (where applicable)</b>	<b>Period 1 Total</b>	<b>Warning Letters</b>	<b>Notices Served</b>	<b>Prosecutions</b>
<b>Animal Reception Centre</b>					
Throughput of animals (no. of consignments)	<b>N/A</b>	7415	19	33	4
<b>Animal Health</b>					
Inspections carried out*	<b>N/A</b>	157	0	11	0
*Due to the legislation, most of the Animal Health licensing inspections are carried out at the end of the calendar year and figures will, therefore, fluctuate across quarters.					

**Period 1 – Animal Health & Welfare Highlights**

- At the Animal Reception Centre, four prosecutions were taken under the Welfare of Animals (Transport) (England) Order 2006. In each case, the animal's travelling container was too small for the size of the animal.
- July saw a considerable increase in throughput at the Animal Reception Centre.
- The ARC hosted visitors from the European Commission, Cabinet Office, and of course the Port Health & Environmental Service Committee.

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<b>Port Health</b>	<b>2013-14 Target (where applicable)</b>	<b>Period 1 Total</b>	<b>Cautions</b>	<b>Notices Served</b>	<b>Prosecutions</b>
Food Safety inspections and revisits	<b>N/A</b>	34	0	0	0
Ship Sanitation Inspections and Routine Boarding of Vessels	<b>N/A</b>	13	0	0	0
Imported food Not of Animal Origin - document checks	<b>N/A</b>	4810	0	122	0
Imported food Not of Animal Origin - physical checks	<b>N/A</b>	463	0	-	0
Number of samples taken	<b>N/A</b>	176	N/A	N/A	N/A
Products of Animal Origin Consignments – document checks	<b>N/A</b>	3698	0	23	0
Products of Animal Origin Consignments – physical checks	<b>N/A</b>	1256	0	5	0
Number of samples taken	<b>N/A</b>	126	N/A	52	N/A

**Period 1 – Port Health Highlights**

- Preparations for London Gateway Port continue at a pace. The Border Inspection Post has been approved by the Animal Health & Veterinary Laboratories Agency and the Department of Environment Food and Rural Affairs. The European Food & Veterinary Office is due to visit on 29 August.
- The Service has hosted a range of visitors from overseas, including Nigeria, Government Departments and the European Commission.